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Online Lessons

Consent for online lessons to take place has been provided by you to Music for Life by either email, or via your booking via the Music for Life website. The following information sets out the conditions on which online lessons are being provided. Should you have any concerns or queries, please let us know as soon as possible.

Lesson Protocol and Safeguarding

- Parents are responsible for setting up Teams and adding the tutor to their contact list before the first teaching session. The tutor's contact email address has been provided to you by email.
- A parent, carer or other suitable adult must be present at the start and end of each teaching session and should be in close proximity – within earshot – of the student while the lesson takes place. If an adult is not available at the student's home, the lesson will not go ahead.
- The student should be in a family space, not a bedroom. The pupil must be able to clearly see and hear the tutor and vice versa.
- In order for the lessons to take place successfully, we recommend that you have a laptop, tablet or smart phone with a good internet connection.
- The tutor will not initiate the Teams call. Parents / carers must initiate the Teams call to the tutor at the right time for the lesson. Please do not call earlier as doing this may interrupt another lesson.
- Parents/Carers or students must not use the online platform to contact or communicate with the tutor outside of the agreed lesson time.
- Tutors have been asked to use the MfL logo as their Teams profile picture which will help you be sure you have the right person when contacting them over Teams, but providing you use the email address provided in the covering email, that will get you to the right person.
- Tutors will be wearing their lanyard while teaching, or have it present as another identity check should you want it.
- Students should be dressed appropriately and not wear excessively informal attire. As a guide, something that would be acceptable on a school non-uniform day is likely to be fine.
- Students must behave appropriately, as they would in a one to one lesson. Should behaviour or the language used be inappropriate, the tutor will not continue with the lesson.
- Lessons are not to be recorded by either party.
- Under no circumstances should tutor, parent/carer or pupils' personal contacts be shared.
- The use of social media or any other way of communicating with the tutor other than through the tutor's email address provided for the purposes of enabling lessons to continue while schools are closed is strictly prohibited.
- Parents and carers should inform Music for Life immediately if you have any serious concerns arising from lessons.

Dan Gooch-Peters
Managing Director – Music for Life

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